

## Guildford & Waverley Borough Councils – Joint Management Team – 1 October 2022

Showing directorates, services and the functions within services. Does not show specific teams which vary according to council.

**CHIEF EXECUTIVE:** Tom Horwood

### COMMUNITY WELLBEING

Strategic Director: Annie Righton

<p><b>Communications &amp; Customer Services</b>  <b>Executive Head:</b> Nicola Haymes  <i>Communications and engagement; Complaints, Ombudsman; Customer services, case management; Digital services; FOI; ICT and business systems</i></p>	<p><b>Assets and Property</b>  <b>Executive Head:</b> Marieke van der Reijden  <i>Property and land assets; Engineers; Facilities</i></p>
<p><b>Community Services</b>  <b>Executive Head:</b> Sam Hutchison  <i>Careline; Community grants; Community Safety, incl CS Partnership; Disabled facilities grants, adaptations; Family support; Health; Safeguarding; Supporting vulnerable people, migrants and refugees</i></p>	<p><b>Planning Development</b>  <b>Executive Head:</b> to be recruited  <i>Planning applications; Planning enforcement; Planning integration and improvement</i></p>
<p><b>Environmental Services</b>  <b>Executive Head:</b> Chris Wheeler  <i>Bereavement; Green spaces, parks, countryside, trees; Fleet operations; Street cleaning; Waste and recycling</i></p>	<p><b>Regeneration &amp; Planning Policy</b>  <b>Executive Head:</b> Abi Lewis  <i>Corporate capital projects; Economic development; Housing delivery; Planning policy, design, conservation, transport; Regeneration</i></p>
<p><b>Housing Services</b>  <b>Executive Head:</b> Andrew Smith  <i>Homelessness; Housing advice; Housing maintenance and repairs; Landlord services</i></p>	<p><b>Regulatory Services</b>  <b>Executive Head:</b> Richard Homewood  <i>Air quality; Corporate health and safety; Emergency planning; Environmental health/crime; Food safety; Licensing; Private sector housing</i></p>

### PLACE

Strategic Director: Dawn Hudd

<p><b>Commercial Services</b>  <b>Executive Head:</b> Kelvin Mills  <i>Building control; Events; Heritage; Leisure; Parking (on and off street); Waverley Training Services</i></p>	<p><b>Financial Services</b>  <b>Executive Head:</b> Peter Vickers  <i>Finance and accounting (General Fund/Housing Revenue Account); Internal Audit; Procurement; Revenues and Benefits</i></p>
<p><b>Legal &amp; Democratic Services (MO*)</b>  <b>Executive Head:</b> to be recruited  <i>Democratic and committee services; Elections; Executive and civic support; GDPR; Information security, governance; Legal; Overview &amp; Scrutiny support</i></p>	<p><b>Legal &amp; Democratic Services (MO*)</b>  <b>Executive Head:</b> to be recruited  <i>Democratic and committee services; Elections; Executive and civic support; GDPR; Information security, governance; Legal; Overview &amp; Scrutiny support</i></p>
<p><b>Organisational Development</b>  <b>Executive Head:</b> Robin Taylor  <i>Business transformation; Climate change; HR, learning and development, payroll; Strategy, policy and performance; Programme assurance; Risk management, business continuity</i></p>	<p><b>Organisational Development</b>  <b>Executive Head:</b> Robin Taylor  <i>Business transformation; Climate change; HR, learning and development, payroll; Strategy, policy and performance; Programme assurance; Risk management, business continuity</i></p>

### TRANSFORMATION & GOVERNANCE

Strategic Director: Ian Doyle

<p><b>Communications &amp; Customer Services</b>  <b>Executive Head:</b> Nicola Haymes  <i>Communications and engagement; Complaints, Ombudsman; Customer services, case management; Digital services; FOI; ICT and business systems</i></p>	<p><b>Assets and Property</b>  <b>Executive Head:</b> Marieke van der Reijden  <i>Property and land assets; Engineers; Facilities</i></p>
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\* reports to CX on statutory responsibilities